

Table of Research and Policy Papers Related to Filtering Software

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This section is intended as a comprehensive index of research, policy, and legal papers on filtering software created by government entities, filtering companies, advocacy groups, academic publications, and other organizations. The papers are divided into eight general areas:

[Education](#) – Research on the impact of filtering on educational environments

[Governments](#) – Research about the use of filtering software by national governments

[Industry Analyst](#) – Research papers on the filtering industry by industry analyst firms such as Gartner and IDC

[Legal](#) – Papers on the legal implications of filtering software

[Research](#) – Papers that focus on design and effectiveness of filtering software

[Society & Policy](#) – Papers that focus on the societal and policy impacts of filtering software

[Security](#) – Papers that focus on the use of filtering software in information security

[Vendor White Paper](#) – White papers by filtering software vendors, generally focusing on specific filtering technology

[Workplace](#) -- Papers that examine the use of filtering software in the workplace.

Please [send updates](#) and corrections. Note that access to many of the vendor and analyst papers requires a free registration with the vendor. For a pdf version of this database, [click here](#).

Date	Subject	Publisher	Title	Summary
	EDUCATION			
2003	Education	National Telecommunications and Information Administration	Children's Internet Protection Act Study of Technology Protection Measures	NTIA's report concludes that the currently available technology measures have the capacity to meet most of the needs and concerns of educational institutions. 50 pages.
2001	Education	Consortium for School Networking	Safeguarding the Wired School House: A Briefing Paper on School District Options for Providing Access to Appropriate Internet Content	Overviews the various options, including filtering, for protecting children from inappropriate Internet content in public schools.
2000	Education	Electronic Privacy Information Center	Mandated Mediocrity: Blocking Software Gets a Failing Grade	This report examines a software filtering product called "Bess," manufactured by N2H2, Inc. The purpose of this report is to determine whether the software, as used in a typical school setting, blocks access to political and educational webpages

				that are appropriate for schoolchildren. 5 pages.
	GOVERNMENTS			
2006	Governments	Open Net Initiative	Internet Filtering in Vietnam in 2005-2006	This study by the OpenNet Initiative (ONI) finds that the Vietnamese state attempts to block citizens from accessing political and religious material deemed to be subversive along various axes. 55 pages.
2006	Governments	First Monday	The filtering matrix: Integrated mechanisms of information control and the demarcation of borders in cyberspace	Documents the increasing prevalence of use of filtering software by governments, and the associated free speech problems. 21 pages.
2005	Governments	Open Net Initiative	Internet Filtering in Tunisia in 2005: A Country Study	The Tunisian Republic implements an Internet filtering regime that aggressively targets and blocks substantial on-line material on political opposition, human rights, methods of bypassing filtering, and pornography. 26 pages.
2005	Governments	Open Net Initiative	Internet Filtering in Singapore in 2004-2005: A Country Study	In our testing, the OpenNet Initiative (ONI) found extremely minimal filtering of Internet content in Singapore, as only eight sites of 1,632 tested (.49%) were blocked. 22 pages
2005	Governments	Open Net Initiative	Internet Filtering in the United Arab Emirates in 2004-2005: A Country Study	The UAE uses the SmartFilter filtering software to block nearly all pornography, gambling, religious conversion, and illegal drugs sites tested. The state also blocks access to all sites in the Israeli top-level domain. 35 pages.
2005	Governments	Open Net Initiative	Internet Filtering in Iran in 2004-2005: A Country Study	Iran has adopted one of the world's most substantial Internet censorship regimes. Iran, along with China, is among a small group of states with the most sophisticated state-mandated filtering systems in the world. 29 pages.
2005	Governments	Open Net Initiative	Internet Filtering in China in 2004-2005: A Country Study	China's Internet filtering regime is the most sophisticated effort of its kind in the world. Compared to similar efforts in other states, China's filtering regime is pervasive, sophisticated, and effective. It comprises multiple levels of legal regulation and technical control. 59 pages
2005	Governments	Open Net Initiative	Internet Filtering in Burma in 2005: A Country Study	The OpenNet Initiative (ONI) tested its global list of Web sites and a high-impact list of sites with material known to be sensitive to the Burmese state. On the global list, we found nearly 11% of pages tested blocked. 25 pages.
2005	Governments	Open Net Initiative	Internet Filtering in Bahrain in 2004-2005	The OpenNet Initiative's (ONI) testing of more than 6,000 targeted sites revealed only eight sites blocked from those seeking access from within Bahrain. 19 pages.
2005	Governments	Open Net Initiative	Internet Filtering in China in 2004-2005	Documents the scope and pervasiveness of Internet filtering in People's Republic of China. 59 pages.
2004	Governments	Open Net	Internet Filtering in Saudi Arabia in	The Kingdom of Saudi Arabia controls the information its

		Initiative	2004	citizens can readily access on the World Wide Web through a sophisticated filtering system that draws upon commercial software from the United States. 35 pages.
	INDUSTRY ANALYST			
2007	Industry Analyst	Gartner	Magic Quadrant for Secure Web Gateway, 2007	Secure Web gateway solutions protect Web-surfing PCs from infection and enforce company policies. Incumbent providers have been slow to respond, while new vendors are struggling to get the product mix right.
2006	Industry Analyst	IDC	Content Filtering: Multiple Layers of Threat Protection	An overview of the trends driving the adoption of e-mail and web filtering as well as antispyware software.
2005	Industry Analyst	IDC	The Evolution of Content Filtering: Multiple Layers of Threat Protection	The recent onslaught of blended threats not only highlights the importance of content filtering, it also shines a spotlight on the growing need for multiple layers of protection
2005	Industry Analyst	IDC	Worldwide Secure Content Management 2005–2009 Forecast Update and 2004 Vendor Shares	Provides market share data and market analysis of the content security market, including web filtering.
2004	Industry Analyst	IDC	Thinking Inside the Box: Benefits of an Internet Filtering Appliance	This white paper describes the implementation and management issues of traditional software security solutions and discusses the critical elements that make for lower cost and easier-to-manage Internet filtering solutions.
2003	Industry Analyst	IDC	Content Security: The Business Value of Blocking Unwanted Content -	The top methods and technologies corporations need to stop unwanted content and manage Internet risks.
2003	Industry Analyst	IDC	Employee Internet Management 2001: Getting More out of Less	This white paper focuses primarily on Internet Access Management in the corporate market, and briefly addresses its use in the home and education markets.
2003	Industry Analyst	IDC	Worldwide Secure Content Management Software Market Forecast and Analysis, 2002-2006;	This IDC bulletin examines the SCM market and leading market vendor performance for 2001 and provides a forecast for the market through 2006.
2003	Industry Analyst	Ovum	The Role of Information Filtering in Raising Business Efficiency;	The Web is bringing new opportunities to businesses, but it can easily be misused.
	LEGAL			
2004	Legal	Open Net Initiative	A Starting Point: Legal Implications of Internet Filtering	“Considers some of the legal implications of controlling access to Internet content through filtering. “ 17 pages.
2004	Legal	First Monday	Lawfully Surfing the Net: Disabling Public Library Internet Filters to Avoid More Lawsuits in the United States	Discuss the legal and public policy implications of filtering policies regarding disabling filter in public libraries in light of CIPA. 32 pages
2004	Legal	First Monday	Potential legal challenges to the	This paper discusses potential problems related to the

			application of the Children’s Internet Protection Act (CIPA) in public libraries	implementation of CIPA that could affect the exercise of free speech in public libraries. It also suggests possible legal challenges to the application of the law. 24 pages.
2003	Legal	First Amendment Center	Internet Filters and Public Libraries	Discusses the legal, policy, and technological context of filtering in libraries in the aftermath of the US Supreme Court decision ALA v. U.S. 20 pages
2003	Legal	Concerned Women for America	Library Procedures for Disabling Software Filtering and Unblocking Web Sites	Discusses the legal practicalities for libraries implementing CIPA, including unblocking and disabling web filters.
2003	Legal	Cato Institute	United States v. American Library Association: A Missed Opportunity for the Supreme Court to Clarify Application of First Amendment Law to Publicly Funded Expressive Institutions	Argues that existing legal doctrines such as public forums and unconstitutional conditions are not adequate to address the legal issues surrounding the use of filtering software in public libraries.
2002	Legal	ACLU	Censorship in a Box: Why Blocking Software is Wrong for Public Libraries	“Provides an in depth look at why mandatory blocking software is both inappropriate and unconstitutional in libraries.” 6 pages
2002	Legal	Fordham Law Journal	Like A Sieve: The Child Internet Protection Act and Ineffective Filters in Libraries	“Analyzes the constitutional implications of CIPA and shows how the statute runs afoul of both the First and Fourteenth amendments.”
2002	Legal	ACLU	Fahrenheit 451.2: Is Cyberspace Burning?	Originally published in 1997 and updated in 2002, this paper examines the various potential threats to Internet free speech, including filtering software. 11 pages.
1999	Legal	Family Research Council	Filtering and Blocking Technology: The Most Effective Methods of Protecting Children from Internet Pornography	Documents the problem of children being exposed to Internet pornography, and argues that filtering software is a key part of the solution. 18 pages
1998	Legal	Harvard Law School	What Things Regulate Speech: CDA 2.0 vs. Filtering	Discuss the legal landscape and advisability of filtering software versus government regulation.
	LIBRARIES			
2005	Libraries	Public Library Association	Plain Facts About Internet Filtering Software	Overview of filtering technologies and their limitations in a public library setting. 15 pages.
2005	Libraries	ACLU	Reader’s Block: Internet Censorship in Rhode Island Public Libraries	Assess the state of Internet filtering in Rhode Island public libraries, including the results of a survey. 21 pages.
2004	Libraries	Information Use Management & Policy Institute	Public Libraries and the Internet 2004: Survey Results and Findings	Overall, the survey results show high levels of public access computing in public libraries but signs of cracks in the quality of service and the ability to sustain programs. Nearly 40% of all public libraries filter their public access Internet

				connectivity in some way. 119 pages
2004	Libraries	First Monday	Lawfully Surfing the Net: Disabling Public Library Internet Filters to Avoid More Lawsuits in the United States	Discuss the legal and public policy implications of filtering policies regarding disabling filter in public libraries in light of CIPA. 32 pages
2004	Libraries	First Monday	Potential legal challenges to the application of the Children's Internet Protection Act (CIPA) in public libraries	This paper discusses potential problems related to the implementation of CIPA that could affect the exercise of free speech in public libraries. It also suggests possible legal challenges to the application of the law. 24 pages.
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2003	Libraries	Cato Institute	United States v. American Library Association: A Missed Opportunity for the Supreme Court to Clarify Application of First Amendment Law to Publicly Funded Expressive Institutions	Argues that existing legal doctrines such as public forums and unconstitutional conditions are not adequate to address the legal issues surrounding the use of filtering software in public libraries.
2002	Libraries	ACLU	Censorship in a Box: Why Blocking Software is Wrong for Public Libraries	"Provides an in depth look at why mandatory blocking software is both inappropriate and unconstitutional in libraries." 6 pages
2002	Libraries	Fordham Law Journal	Like A Sieve: The Child Internet Protection Act and Ineffective Filters in Libraries	"Analyzes the constitutional implications of CIPA and shows how the statute runs afoul of both the First and Fourteenth amendments."
2002	Libraries	ACLU	Fahrenheit 451.2: Is Cyberspace Burning?	Originally published in 1997 and updated in 2002, this paper examines the various potential threats to Internet free speech, including filtering software. 11 pages.
2000	Libraries	Family Research Council	Dangerous Access, 2000 Ed: Uncovering Internet Porn in America's Libraries	Research report documenting incidents of pornography in libraries, and recommending the use of filtering software. 65 pages.
2000	Libraries	Tacoma Public Library	Internet Use at the Tacoma Public Library: Our Findings and Experience	This paper offers data collected in the course of day-to-day use of the Internet in all ten branches of the Tacoma Public Library, covering the period from October 1, 1999, to June 30, 2000. 19 pages.
1999	Libraries	Family Research Council	Filtering and Blocking Technology: The Most Effective Methods of	Documents the problem of children being exposed to Internet pornography, and argues that filtering software is a key part of

			Protecting Children from Internet Pornography	the solution. 18 pages
	RESEARCH			
2007	Research	Progress & Freedom Foundation	Parental Controls and Online Child Protection: A Survey of Tools and Methods	Survey of technologies for protecting children, including TV, Movies, the Internet, and video games. 139 pages.
2006	Research	Brennan Center for Justice at NYU School of Law	Internet Filters: A Public Policy Report	“A detailed survey of tests and studies documenting how the widespread use of filters limits the free exchange of ideas necessary in a healthy democracy. The report shows that filters are an unreliable and inefficient means of preventing children.” 87 pages.
2005	Research	University of Cambridge	Failures in a Hybrid Content Blocking System	A British ISP has deployed such a system to prevent access to child pornography. However, circumvention techniques can now be employed at both system stages to reduce effectiveness; there are risks from relying on DNS data supplied by the blocked sites and unhappily, the system can be used as an oracle to determine what is being blocked. 15 pages
2004	Research	Communications of the CACM	Calculating Error Rates for Filtering Software	This paper presents a framework to guide the design and interpretation of evaluation studies. While the framework applies with only minor modifications to evaluation of spam filters, the examples and discussion here focus on pornography filters. 13 pages.
2003	Research	National Telecommunications and Information Administration	Children’s Internet Protection Act Study of Technology Protection Measures	NTIA’s report concludes that the currently available technology measures have the capacity to meet most of the needs and concerns of educational institutions. 50 pages.
2002	Research	National Research Council	Youth, Pornography, and the Internet	Extensive research and analysis report on the problem of protecting children from Internet pornography. 445 pages.
2002	Research	Electronic Frontiers Foundation	Blacklisting Bytes	EFF's thesis is simple: The quest for a technical solution to the alleged problem of minors' access to "harmful" material on the Internet is both misguided and dangerous to civil liberties.
2000	Research	University of British Columbia	Controlling Access to the Internet: The Role of Filtering	Overview of efforts to rate and filter the Internet.
2000	Research	University of Pennsylvania	Cyberporn, Filters, and Public Policy: A Content Analysis Research Proposal	Discusses the problems associated with conducting filtering research, and proposed solutions. 39 pages.
2000	Research	Electronic Privacy Information Center	Mandated Mediocrity: Blocking Software Gets a Failing Grade	This report examines a software filtering product called "Bess," manufactured by N2H2, Inc. The purpose of this report is to determine whether the software, as used in a typical school

				setting, blocks access to political and educational webpages that are appropriate for schoolchildren. 5 pages.
2000	Research	Commission on Child Online Protection	COPA Commission Report to Congress	Detailed report by a congressionally appointed commission of industry experts on Internet safety for children. 95 pages.
1999	Research	Censorware Project	Passing Porn, Banning the Bible N2H2's Bess in public schools	Bess is made by N2H2, who also makes Searchopolis. Our analysis shows that not only does the software block a great many valuable webpages, but also allows through a startlingly large amount of pornography. 8 pages.
1999	Research	University of Pennsylvania	Filtering the Future?: Software Filters, Porn, Pics, and the Internet Content Conundrum	Master's thesis on the practicality of filtering and rating systems, and their impact on civil liberties. 212 pages.
1998	Research	Censorware Project	Protecting Judges Against Liza Minnelli The WebSENSE Censorware at Work	Like all other censorware we have examined, WebSENSE contains numerous bad blocks. Contrary to the marketing claims, clearly no human being examined these sites before they were added to the blacklist. 5 pages.
1998	Research	Censorware Project	The X-Stop Files: Deja Voodoo	Examination of the flaws of X-Stop filtering software. 22 pages.
1997	Research	Censorware Project	Blacklisted by Cyber Patrol: From Ada to Yoyo	Our conclusion is that Cyber Patrol blocks a great many sites which do not deserve to be, and that furthermore, looking at past reports of the product's accuracy, fixing these errors is a low priority. 12 pages.
	SECURITY			
2006	Security	IDC	Content Filtering: Multiple Layers of Threat Protection	An overview of the trends driving the adoption of e-mail and web filtering as well as antispymware software.
2005	Security	IDC	The Evolution of Content Filtering: Multiple Layers of Threat Protection	The recent onslaught of blended threats not only highlights the importance of content filtering, it also shines a spotlight on the growing need for multiple layers of protection
2007	Security	Secure Computing	In today's Web 2.0 environment, proactive security is paramount. Are you protected?	This paper outlines those new threats, discusses the limited effectiveness of legacy Web security solutions against those threats, and outlines a new proactive security paradigm that is necessary for securing Web 2.0
2007	Security	Fortient	The Importance of FortiGuard Web Filtering as part of a Multi-Threat Security System	To address network and web based threats, Fortinet offers several technologies to help customers secure their corporate networks.
2007	Security	Websense	Phishing and Pharming: Providing multi-layered, enterprise-wide protection from phishing and pharming exploit	Organizations and their employees are increasingly targeted in phishing attacks. This paper describes phishing and pharming and explains how Websense® software can be used to combat them.

2007	Security	SurfControl	Raising the Level of Protection Against Today's More Complex Internet Threats	As Internet-borne threats proliferate and evolve at an unprecedented rate, even the most diligent company can have their defenses penetrated by one unanticipated threat.
2005	Security	Websense	Avoiding the Newest Security Threats From Web-Based Attacks	Recent web-based attacks illustrate clearly the inadequacies of most existing security measures. This paper examines some of these recent threats in detail and explains how Websense software can be used to combat them.
2005	Security	St. Bernhard	Filtering the Spectrum of Internet Threats: Defending Against Inappropriate Content, Spyware, IM and P2P at the Perimeter	Because of the proliferation of Web-based threats, you can no longer rely on basic firewalls as your sole network protection.
2002	Security	Clearswift	Guide to establishing a content security e-Policy for Email and the Web	Setting up an email and Web usage e-Policy for the first time can be a complicated business and so this e-Policy guide will help you define a content security e-Policy specific to your needs.
	SOCIETY & POLICY			
2007	Society & Policy	Progress & Freedom Foundation	Parental Controls and Online Child Protection: A Survey of Tools and Methods	Survey of technologies for protecting children, including TV, Movies, the Internet, and video games. 139 pages.
2006	Society & Policy	Brennan Center for Justice at NYU School of Law	Internet Filters: A Public Policy Report	"A detailed survey of tests and studies documenting how the widespread use of filters limits the free exchange of ideas necessary in a healthy democracy. The report shows that filters are an unreliable and inefficient means of preventing children." 87 pages.
2005	Society & Policy	Pew Internet & American Life	Protecting Teens Online	More than half of American families with teenagers use filters to limit access to potentially harmful content online. But both teens and parents believe that teens do things on the internet that their parents would not approve of. 27 pages.
2002	Society & Policy	Responsible Netizen	Filtering Software: The Religious Connection	This report reviews the relationships of eight filtering companies whose products are currently being used in U.S. public schools, and their relationships with conservative religious organizations.
2002	Society & Policy	National Research Council	Youth, Pornography, and the Internet	Extensive research and analysis report on the problem of protecting children from Internet pornography. 445 pages.
2000	Society & Policy	Gay & Lesbian Alliance Against Defamation	Access Denied, Version 2.0: The Continuing Threat Against Internet Access and Privacy and Its Impact on the Lesbian, Gay, Bisexual and Transgender Community	Update to the original 1997 report documenting instances of the filtering of gay-related sites by libraries and schools, as well as online privacy concerns. 58 pages.

2000	Society & Policy	Peacefire	Blind Ballots: Web Sites of U.S. Political Candidates Censored by Censorware	Two blocking software, or censorware, products were tested to see if they filter out political candidates. Numerous politicians were found to be censored by this software, which collectively is used in tens of thousands of schools and libraries across the country. 5 pages.
2000	Society & Policy	Commission on Child Online Protection	COPA Commission Report to Congress	Detailed report by a congressionally appointed commission of industry experts on Internet safety for children. 95 pages.
1999	Society & Policy	Yale Law School	Filtering the Internet: A Best Practices Model	Argues that "industry self-regulation and technological facilitation of end-user choice offer a better solution to the problem of harmful Internet content." 38 pages.
1997	Society & Policy	Gay & Lesbian Alliance Against Defamation	Access Denied, Version 1.0: The Impact of Internet Filtering Software on the Lesbian and Gay Community	Discusses the risks of discrimination against sexual minorities by filtering software companies. 62 pages.
1997	Society & Policy	Center for Democracy & Technology	Internet Family Empowerment White Paper: How Filtering Tools Enable Responsible Parents to Protect Their Children Online	Discusses the uses of filtering software by parents to protect children, and explores various options. 28 pages.
	VENDOR WHITE PAPER			
2007	Vendor White Paper	St. Bernard	Safety Net: Internet Filtering	
2007	Vendor White Paper	Secure Computing	In today's Web 2.0 environment, proactive security is paramount. Are you protected?	This paper outlines those new threats, discusses the limited effectiveness of legacy Web security solutions against those threats, and outlines a new proactive security paradigm that is necessary for securing Web 2.0
2007	Vendor White Paper	Dan's Guardian	"Meeting the Challenges of Web Content Filtering" .	This paper discusses some of the problems associated with web content filtering, and poses potential solutions
2007	Vendor White Paper	Fortient	The Importance of FortiGuard Web Filtering as part of a Multi-Threat Security System	To address network and web based threats, Fortinet offers several technologies to help customers secure their corporate networks.
2007	Vendor White Paper	Websense	Phishing and Pharming: Providing multi-layered, enterprise-wide protection from phishing and pharming exploit	Organizations and their employees are increasingly targeted in phishing attacks. This paper describes phishing and pharming and explains how Websense® software can be used to combat them.
2007	Vendor White Paper	SurfControl	Raising the Level of Protection Against Today's More Complex Internet Threats	As Internet-borne threats proliferate and evolve at an unprecedented rate, even the most diligent company can have their defenses penetrated by one unanticipated threat.
2007	Vendor White Paper	8e6	Web-Based Proxies: Today's Leading Threat to Internet-Assisted Learning	Web-based proxies have increased exponentially, dramatically impacting child safety in schools.

2006	Vendor White Paper	Aladdin	URL Filtering White Paper	Describes the Aladdin eSafe web filtering solution
2006	Vendor White Paper	Barracuda Networks	CIPA Compliance and the Barracuda Web Filter	The use of Barracuda Network's web filter to ensure compliance with the Children's Internet Protection Act
2005	Vendor White Paper	Forsite Group for 8e6	Complying with CIPA and Keeping Children Safe on the Internet	Discusses methods for complying with the Children's Internet Protection Act, focusing on web filtering software.
2005	Vendor White Paper	ContentWatch	Web Filtering and Monitoring for Small Business	The following report addresses the unique challenges small organizations face in addressing the issues of Internet filtering.
2005	Vendor White Paper	ContentWatch	Internet Filtering Solution: ContentWatch Internet Filtering	This white paper explains the pros and cons of various deployment options and analysis Technologies.
2005	Vendor White Paper	Websense	Avoiding the Newest Security Threats From Web-Based Attacks	Recent web-based attacks illustrate clearly the inadequacies of most existing security measures. This paper examines some of these recent threats in detail and explains how Websense software can be used to combat them.
2005	Vendor White Paper	Forsite Group	Web Filtering Appliances Heat Up the Hardware vs. Software Debate	The hardware vs. software debate continues. Web filters are the latest products to be caught in this war of words.
2005	Vendor White Paper	Blue Coat	Blue Coat WebFilter Technology	This document examines the requirements for dynamic content filtering solution to perform an effective policy enforcement and gateway security role, and details Blue Coat WebFilter's approach
2005	Vendor White Paper	St. Bernhard	The Powerful Technologies behind Best-of-Breed Internet Filtering	This white paper, written for system administrators and IT professionals, outlines the available filtering and classification technologies that can be deployed to secure your Internet access.
2005	Vendor White Paper	St. Bernhard	Filtering the Spectrum of Internet Threats: Defending Against Inappropriate Content, Spyware, IM and P2P at the Perimeter	Because of the proliferation of Web-based threats, you can no longer rely on basic firewalls as your sole network protection.
2004	Vendor White Paper	Forsite Group	Use or Abuse? Why Your Company Needs A Web Policy	The ultimate goal of Web-use policies is protection. They safeguard the companies that implement and enforce them from legal actions, investigations, HR problems, and much more
2004	Vendor White Paper	Secure Computing	Best Practices for Monitoring and Filtering Internet Access in the Work Place	Discusses the reasons that support making content filtering a strong part of your organization's security policy from legal, productivity, and practical perspectives.
2003	Vendor White Paper	SurfControl	Developing an Internet Access Policy: A Guide	As companies rush onto the Web to stake a claim in exciting new digital territory, they find the unbounded Internet environment can be a pretty tough place
2003	Vendor White Paper	SurfControl	Internet Abuse at Work: Corporate Networks are Paying the Price	How can your company maximize the Internet's strengths while guarding against the high costs of misuse? Through

				Internet content management.
2003	Vendor White Paper	SurfControl	Internet Content Management: Standard Operating Procedure for the Digital Workplace	There is a viable way to maximize the benefits and minimize the pitfalls of the digital workplace. It's called Internet content management.
2003	Vendor White Paper	SurfControl	Surfing the Web at Work: Corporate Networks Are Paying the Price	To track compliance with a corporate AUP, employers can supplement their policy with software that filters Internet access and/or monitors employee use.
2002	Vendor White Paper	N2H2	The Facts on Filters: A Comprehensive Review of 26 Independent Laboratory Tests of the Effectiveness of Internet Filtering Software	The general finding of filter effectiveness by nearly three-quarters of these 26 tests, combined with the steady growth leading to widespread adoption of filters, leads to the conclusion that filters are, in general effective blocking tools -- and are here to stay. 19 pages.
2002	Vendor White Paper	Clearswift	Guide to establishing a content security e-Policy for Email and the Web	Setting up an email and Web usage e-Policy for the first time can be a complicated business and so this e-Policy guide will help you define a content security e-Policy specific to your needs.
	WORKPLACE			
2004	Workplace	Forsite Group	Use or Abuse? Why Your Company Needs A Web Policy	The ultimate goal of Web-use policies is protection. They safeguard the companies that implement and enforce them from legal actions, investigations, HR problems, and much more
2004	Workplace	Secure Computing	Best Practices for Monitoring and Filtering Internet Access in the Work Place	Discusses the reasons that support making content filtering a strong part of your organization's security policy from legal, productivity, and practical perspectives.
2003	Workplace	SurfControl	Developing an Internet Access Policy: A Guide	As companies rush onto the Web to stake a claim in exciting new digital territory, they find the unbounded Internet environment can be a pretty tough place
2003	Workplace	SurfControl	Internet Abuse at Work: Corporate Networks are Paying the Price	How can your company maximize the Internet's strengths while guarding against the high costs of misuse? Through Internet content management.
2003	Workplace	SurfControl	Internet Content Management: Standard Operating Procedure for the Digital Workplace	There is a viable way to maximize the benefits and minimize the pitfalls of the digital workplace. It's called Internet content management.
2003	Workplace	SurfControl	Surfing the Web at Work: Corporate Networks Are Paying the Price	To track compliance with a corporate AUP, employers can supplement their policy with software that filters Internet access and/or monitors employee use.

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